



Vertican Help Center

Pricing Charts

CM / Q-Law	Q-LawE	vMedia	vExchange	Goldie AI
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Prices effective February 1, 2026

Monthly Per User Prices By Subscription Type & User Level						
Subscription Type	Administrator	Power	Scanner	Standard	Viewer	Remote Client *
VT Subscribers	\$299	\$25	\$20	\$15	\$10	\$399
Non-VT Subscribers	\$399	\$45	\$40	\$35	\$20	\$499
* The Remote Client license allows your clients to log in to a remote computer with the same rights as a Viewer license. This could be more cost effective than buying multiple Viewer licenses, depending on the number of Viewer licenses you need.						
Access Rights						
Viewing Media	√	√	√	√	√	√
File to vMedia	√	√	√	√		
Print to vMedia	√	√	√	√		
Bulk Delete	√	√	√			
Indexing	√	√	√			
Scanning	√	√	√			
EDI (e.g. Spectrum Importer)	√	√				
Bulk Import Barcoded	√	√				
Bulk Import / Export	√	√				
License Control	√					
Security Control Access	√					
Configuration	√					

Product Services	
Ask Goldie Support	
24/7 Support	Ask Goldie
Professional Services	
Web-Based Training	\$199 Per Hour ¹
Web-Based Consulting	\$399 Per Hour ¹
vPro Service Packages	Directory of Predefined Service Bundles
SOW-Based Professional Services	About Statement of Work (SOW)
Emergency Services	
Up to 2 hours of service ²	\$999
Service Level Agreement (SLA)	2 hours for the initial response time
Weekend / Holiday	Requires a Severity Level 1 issue as determined by Vertican.
Account Management	
Account Manager	Assigned
Notes	
1 - Expiration Date: Hourly Professional Services (e.g., Web-based Training and Web-based Consulting) expire 180 days after purchase. Expired hours are nonrefundable.	
2 - Emergency Services: May require additional hours to resolve the issue. If the emergency is resolved in less than 2 hours, the balance cannot be used for any other issue.	

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