

Date	Group	Type	Description
<u>02/09/22</u>	<u>EDI</u>	<u>Chg</u>	<u>QLAW-2305 Redact account info from notes</u>

When 'YGC\_NOFORWFILE' is populated in cust.misccode, the custfile/forw\_file is removed from the YGC import notes. However, this only happened at new placement. This has now been updated to also happen for YGC maintenance imports.

<u>02/09/22</u>	<u>System</u>	<u>New</u>	<u>QLAW-2338 Areacodes table</u>
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A new table, areacodes.dbf, has been added to the system. This table will be used as part of REG-F requirements.

<u>02/09/22</u>	<u>Reg-F</u>	<u>New</u>	<u>QLAW-2396 YGC Forwarding - Sending Debt Itemization</u>
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The YGC Forwarding module has been enhanced to send debt itemization amounts via p-codes when referring accounts out.

When an account is referred out, the system will now automatically add a new special template (REG-F\_FWD) that will have the itemization balance information.

Please refer to help\REGF\DTPS\YGC\Documentation\YGC\_OUT\_REG-F.docx for more detailed information about how the special template is populated and which p-codes are sent and where they pull data from.

<u>02/09/22</u>	<u>Reg-F</u>	<u>New</u>	<u>QLAW-2403 PCI Letter Vendor Exports - Debt Itemization Fields</u>
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The debt itemization fields have been added to the letter vendor export process (Batch Job16). The first time the batch job is run after the update is processed, the new fields will be added to the letterex bridge table. Please see below for the new fields and where the fields will pull information from.

- itmz\_bal - special.amout1 from REG-F itmz\_int - special.amount3 from REG-F
- itmz\_fees - special.amount4 from REG-F itmz\_pay from special.amount2 from REG-F
- itmz\_tot from special.amount5 from REG-F itmz\_date from date1 from REG-F
- itmz\_cred from user2data from REG-F

<u>02/09/22</u>	<u>Reg-F</u>	<u>New</u>	<u>QLAW-2413 7-7 Restrictions: Federal/State/Client</u>
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Vertican has now implemented the ability to restrict the 7 in 7 rules in 3 layers:

1 = FEDERAL - CFPB rules - the rules that went into effect on 11-30-2021. Do NOT change the settings for this entry.

2 = STATE - If a state has more strict requirements for Right party contacts (RPC), Call Attempts or Location calls, you may input: Code = STATE STATE = NY (state code).

The following 4 numbers can be changed:

- callatt = 7 max number of call attempts in period - only use a lesser number.
- rpcnum = 1 max number of right party contacts in period - In in reality should not change.
- location = 7 max number of location in period - only use a lesser number.
- callperday = 0 max number of call attempts in one day.

The following 3 days should NOT be changed from the FEDERAL Defaults.

- callattday = 7
- rpcday = 7
- locday = 7

3 = CLIENT - only debt.forwlist is available. If client forwlist has more strict requirements than federal or state

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			<p>rules for Right party contacts (RPC), Call Attempts or Location calls, you may input: Code = FORWLIST FORWLIST = MIDLAND (Valid Forwlist code).</p> <p>The following 4 numbers can be changed:</p> <ul style="list-style-type: none"> <li>- callatt = 7 max number of call attempts in period - only use a lesser number</li> <li>- rpcnum = 1 max number of right party contacts in period - In reality should not change</li> <li>- location = 7 max number of location in period - only use a lesser number.</li> <li>- callperday = 0 max number of call attempts in one day</li> </ul> <p>The following 3 days should NOT be changed from the FEDERAL Defaults.</p> <ul style="list-style-type: none"> <li>- callattday = 7</li> <li>- rpcday = 7</li> <li>- locday = 7</li> </ul> <p>It is the firm's responsibility to ensure that the federal, state and forwlist entries are legally valid. The system does not validate your data entry in the call7in7 table.</p> <p>When the outgoing call button is clicked for an account, the system checks the rules in order of precedence:</p> <ul style="list-style-type: none"> <li>- 1 Forwlist.</li> <li>- If no entry is found then search for 2 State.</li> <li>- If no entry is found then search for 3 Federal.</li> </ul> <p>If the number of attempts, RPC or location exceed the input number the system rejects the call.</p> <p>If the number of days for attempts, RPC or locations exceed the input number the system rejects the call.</p> <p>One additional feature was added: restrict the maximum number of call attempts in a single day: call7in7.callperday. The default for this is 0 and will not restrict. If a number greater than 0 is input the call attempts will be restricted once per day when the input number is exceeded.</p>

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**02/09/22      Reg-F                      New      QLAW-2423 Areacodes check for calls**

As part of the REG-F enhancements, a new system check has been added when making phone calls.

If the new firm preference AREACODECK is active (firm preference is by default inactive) when making phone calls, the system will check the area code of the phone number being dialed. If the area code is in a region where calling would be against regulations, then the user will receive a window advising that they cannot call the number at the time.

By default, the system will check Zipcodes first before checking areacodes.

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**02/09/22      Reg-F                      New      QLAW-2425 REG-F: DTP support**

The following EDI/DTPs were enhanced to support REG-F information. Please refer to documentation for each system for more detailed information about how the DTP functions with regards to REG-F.

- NCO: \help\REGF\DTPS\NCO\Documentation

- PARTNER(Ford): \help\REGF\DTPS\Partner(Ford)\Documentation

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**02/09/22      System                      Chg      QLAW-2444 Maximizing Screen**

Users reported an error when attempting to maximize the qlaw screen. This has been resolved.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2468 Call Button Disappearing</u>
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When resizing the Qlaw screen, certain buttons would disappear from the screen from within an account. This has been resolved.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2476 Call Screen - No DEB1 contact on account</u>
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If there was no DEB 1 contact on an account, users would receive an error when entering the account. This has been resolved.

Note: Vertican recommends a DEB1 contact always be present on an account; not having the contact with Type = DEB can cause issues with vendors and EDIs.

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<u>02/09/22</u>	<u>System</u>	<u>New</u>	<u>QLAW-2479 New fields in the Contact Screen</u>
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Two new fields were added to the contact screen. Both fields are date fields and are located above the notes section.

- Email Permit (Dname.date1) - Date borrower gave permission to communicate via email.

- Text Msg permit (Dname.date2) - Date borrower gave permission to communicate via text messages.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2500 Module Licensing YGC Subgroups</u>
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When attempting to update licensing for YGC subgroups, users reported receiving Access Denied even though the vPortal correctly showed the subgroup. This error has been resolved.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2516 Chilkat v1.2</u>
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Users reported errors when attempting to send emails via Job Scheduler. It was determined that the program was referencing an older version of Chilkat. The code has been updated so all places now reference the updated TLS v1.2 for communicating with Chilkat.

Note: Chilkat v1.2 should already be installed on most work stations as the upgrade was required in previous updates.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2523 Payment Vision CIF file</u>
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Clients reported that two fields were not correctly reporting in the Payment Vision CIF file: ptpbalance and dbr number. This has been resolved.

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<u>02/09/22</u>	<u>Reg-F</u>	<u>New</u>	<u>QLAW-2529 Pull REGF Itemization on combined accounts</u>
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A new function has been created to pull the sum of each of the Amount1, Amount2, Amount3, Amount4, and Amount5 fields on the REG-F special templates for all companion files. Closed companion files will be excluded.

This function should be used in word merge documents.

Example: '\$'+ALLTRIM(STR(GETREGFCOMPBUCKET(debt.ourfile, 'AMOUNT1'),12,2))

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<u>02/09/22</u>	<u>License</u>	<u>Chg</u>	<u>QLAW-2536 Licensing for Client Access</u>
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In order to accommodate the Client Level Access licenses and not overcharge for those with many licenses, a new DTP was added to the vPortal. It is called CLTACCESS and will be billed at 249.00 per month.

The DTP will have to be registered and the name licensing program will need to be modified to ignore level 10 security licenses.

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<u>02/09/22</u>	<u>Reg-F</u>	<u>New</u>	<u>QLAW-2590 Manager override Security Function</u>
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In the initial release of REG-F, manager overrides were limited to users with level 1 security. This has been enhanced.

A new security preference (WORKMAIN.OVERRIDE) is included in the update and by default set to level 1. This security preference is now used to determine requirements for Manager override.

The security preference level can be changed to allow lower-level users to approve manager overrides. Additionally, specific users can be added for the preference to also make override approvals.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2558 Costs paid to GSHERIFF</u>
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Users reported errors when attempting to distribute cost requests setup with GSHERIFF. There was a typo in the code. This has been resolved.

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<u>02/09/22</u>	<u>System</u>	<u>Chg</u>	<u>QLAW-2542 Cust Screen - Tooltip change</u>
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The Client/Forw drop-down on the client setup screen referenced the wrong field in cust. This has been updated to reflect cust.forwdir.

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